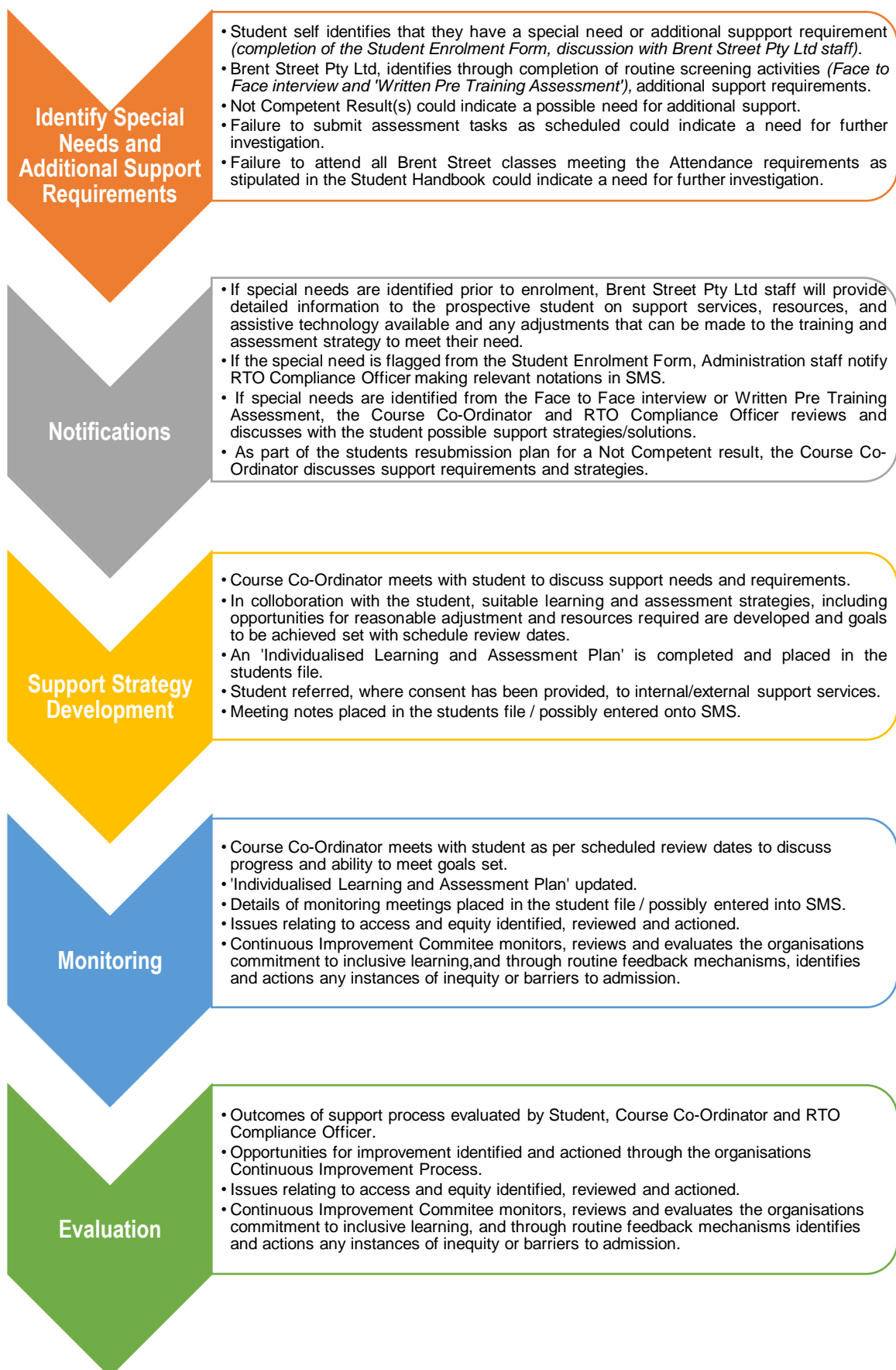


Special Needs and Additional Support Requirements Flowchart



Special Needs and Additional Support Requirements Flowchart

SUPPORT SERVICE	ORGANISATION/TYPE OF SERVICE PROVIDED
EMERGENCY SERVICES	
Police/Fire/Ambulance	Ph: 000 Ph: 112 as a secondary emergency number that can be dialled from mobile phones in Australia Type: used to contact Police, Fire or Ambulance services in life threatening or emergency situations
SES assistance	Ph: 132 500 Type: Volunteer service to assist respond to a range of functions to local, state and national disasters and emergencies
Police	Ph: 131 444 Type: for non urgent police assistance
HOUSING AND ACCOMMODATION	
Department of Human Services	www.humanservices.gov.au/customer/themes/students-and-trainees Ph: 13 36 33 Support: Rent Assistance, Health Care Cards, Austudy, Abstudy or Youth Allowance
Apprenticeship and Traineeship	Apprenticeship Network Providers (ANP) https://www.australianapprenticeships.gov.au/find-my-aasn/map
WAGES	
Fair Work Ombudsman	Ph: 13 13 94 www.fairwork.gov.au Type: Pay Rates and Condition of Work
LEGAL	
Legal Aid	Ph: 1300 366 611 Type: free telephone advice service with a lawyer
Media Entertainment and Arts Alliance (MEAA)	Ph: 1300 656 512 https://www.meaa.org/ Type: Industry advice on contracts
TRANSPORT	
Keys2drive	Ph: 1300 696 762 https://www.mynrma.com.au/cars-and-driving/driver-training-and-licences/keys2drive?gclid=Cj0KCCQjwg7HPBRDUARIsAMeR_Oi-4sBQfP-5tzJgzyM9QyLUZx0hXV811Jnit_xiy2tIZP0Lxv39eT4aAgddEALw_wcB&gclsrc=aw.ds Type: 60 min free driving lesson with NRMA driver training
HEALTH AND MENTAL SUPPORT	
Doctor	www.doctors.com.au
Beyond Blue	Ph: 1300 22 4636 www.beyondblude.org.au Type: provides information and support to help people with mental health
Headspace	Ph: 03 9027 0100 www.headspace.org.au

Special Needs and Additional Support Requirements Flowchart

	Type: Provide early intervention Mental health service to 12 – 25 year olds
Kids Helpline	Ph: 1800 55 1800 https://kidshelpline.com.au/ Type: Counselling and support for 5-25 year olds
Alcohol and Drug Information Services (ADIS)	Ph: 02 9361 8000 https://yourroom.health.nsw.gov.au/getting-help/Pages/adis.aspx Type: Assistance with alcohol or drugs
Butterfly Foundation for Eating Disorders	Ph: 1800334673 https://thebutterflyfoundation.org.au/ Type: support for eating disorders and body image issues
Gambling Help Online	Ph: 1800 858 858 https://www.gamblinghelponline.org.au/ Type: 24 hr support for anyone affected by gambling
RELATIONSHIP AND FAMILY PLANNING	
Relationships Australia	Ph: 1300 364 277 Type: relationship support to individuals and families
Family Planning	Ph: 1300 658 886 https://www.fpnsw.org.au/talkline Type: provides free and confidential information, advice and options across a wide range of reproductive and sexual health issues.
DOMESTIC VIOLENCE	
Reach Out	Ph:1800 737732 https://au.reachout.com/articles/sexual-assault-support Type: Sexual assault, family and domestic violence counselling
LANGUAGE, LITERACY AND NUMERACY	
Reading and Writing Hotline	Ph: 1300 6 555 06 http://www.readingwritinghotline.edu.au/ Support: Reading, writing or basic maths
Literacy Net	Type: resources for trainers to assist students with adult literacy https://www.education.gov.au/literacy-net
Adult Migrant English program	13 38 73 https://www.education.gov.au/adult-migrant-english-program-0 Support: Provides up to 510 hrs of free English lessons to eligible adult migrants and humanitarian
Safe Work Resources	Online LLN Quiz https://tlrg.com.au/ Type: Assessment tools approved to assess a students LLN
Australian Dyslexia Association (ADA)	Ph: 0410 850 185 http://dyslexiaassociation.org.au/identifying-dyslexia Type: ADA can provide an accessible free initial dyslexia pre assessment to all members.