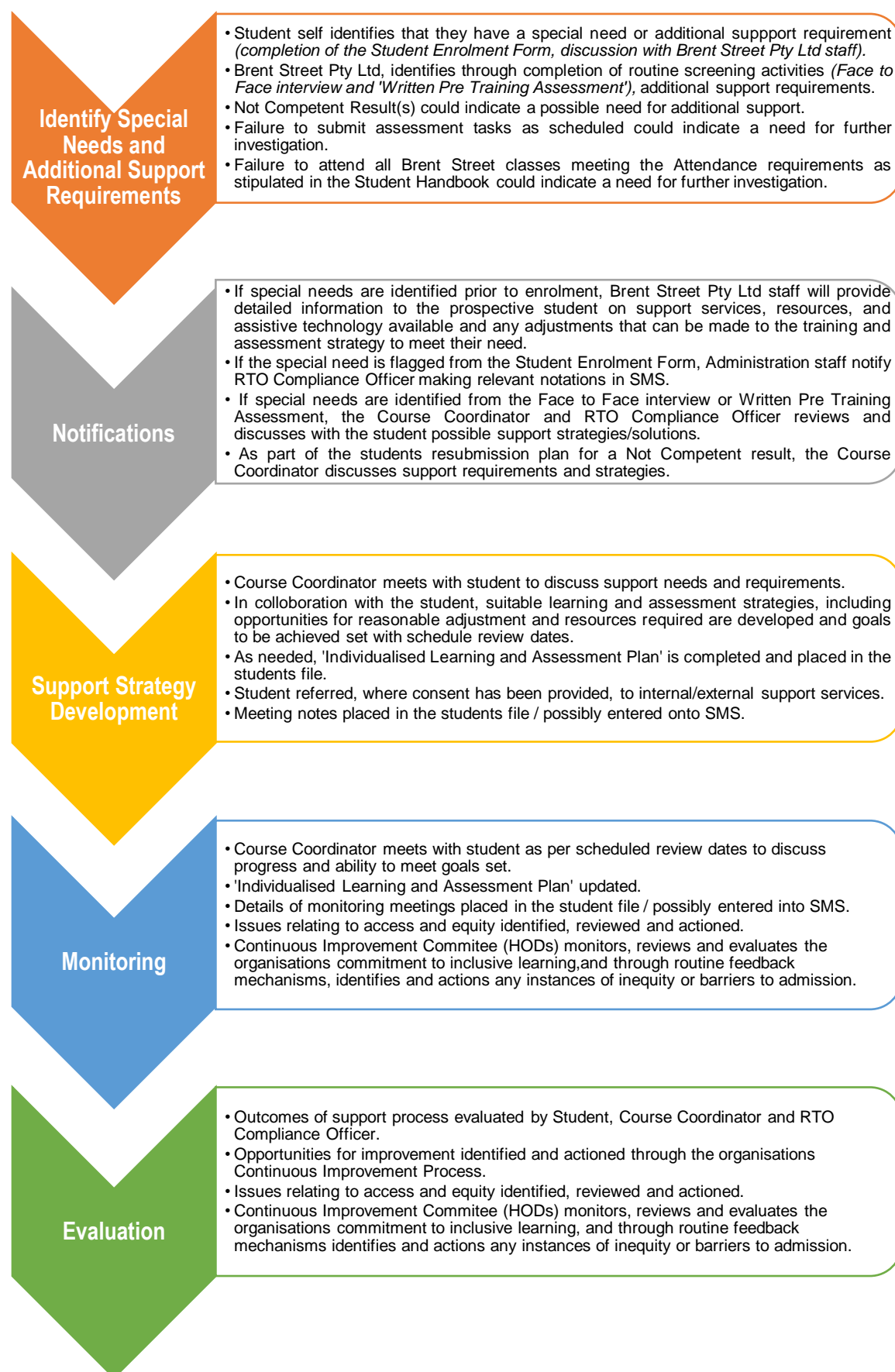


Special Needs and Additional Support Requirements Flowchart



Special Needs and Additional Support Requirements Flowchart

SUPPORT SERVICE	ORGANISATION/TYPE OF SERVICE PROVIDED
EMERGENCY SERVICES	
Police/Fire/Ambulance	<p>Life threatening emergency: Triple Zero (000)</p> <p>Bushfire: NSW Rural Fire Service 1800 679 737</p> <p>Flood, storm and tsunami: NSW State Emergency Service 132 500</p> <p>Police Assistance Line: 131 444</p> <p>Type: '000' use to contact Police, Fire or Ambulance services in life threatening or emergency situations. Use other numbers when not a life threatening situation.</p>
SES assistance	<p>Ph: 132 500</p> <p>Type: Volunteer service to assist respond to a range of functions to local, state and national disasters and emergencies</p>
Police	<p>Ph: 131 444</p> <p>Type: for non urgent police assistance</p>
HOUSING AND ACCOMMODATION	
Services Australia	<p>www.humanservices.gov.au/customer/themes/students-and-trainees</p> <p>Ph: 13 36 33</p> <p>Support: Rent Assistance, Health Care Cards, Austudy, Abstudy or Youth Allowance. Including Payments and services if you're a student, trainee or an Australian Apprentice.</p>
Apprenticeship and Traineeship	<p>Apprenticeship Network Providers (ANP)</p> <p>https://www.australianapprenticeships.gov.au/find-my-aasn/map</p>
WAGES	
Fair Work Ombudsman	<p>Ph: 13 13 94</p> <p>www.fairwork.gov.au</p> <p>Type: Pay Rates and Condition of Work</p>
LEGAL	
Legal Aid	<p>Ph: 1300 366 611</p> <p>Type: free telephone advice service with a lawyer</p>
Media Entertainment and Arts Alliance (MEAA)	<p>Ph: 1300 656 512</p> <p>https://www.meaa.org/</p> <p>Type: Industry advice on contracts</p>
TRANSPORT	
Keys2drive	<p>Ph: 1300 696 762</p> <p>https://www.mynrma.com.au/cars-and-driving/driver-training-and-licences/keys2drive?gclid=Cj0KCQjwg7HPBRDUARIsAMeR_0i-4sBQfP-</p>

Special Needs and Additional Support Requirements Flowchart

BRENT / STREET

	5tzjgzyM9QyLUZx0hXV811Jnit_xiy2tlZP0Lxv39eT4aAgddEALw_wcB&gclsrc=aw.ds Type: 60 min free driving lesson with NRMA driver training
HEALTH AND MENTAL SUPPORT	
Doctor	www.doctors.com.au
Beyond Blue	Ph: 1300 22 4636 https://www.beyondblue.org.au/ Type: Provides information and support to help people with mental health needs.
Headspace	Ph: 03 9027 0100 (National Office) www.headspace.org.au Type: Provide early intervention Mental health service to 12 – 25 year olds
Kids Helpline	Anytime. Any Reason. Ph: 1800 55 1800 https://kidshelpline.com.au/ Type: Counselling and support for Kids to Young Adults (5-25), Parents, Carers, Schools & Teachers
Alcohol and Drug Information Services (ADIS)	24 hour support line Ph: 1800 250 015 https://yourroom.health.nsw.gov.au/getting-help/Pages/adis.aspx Type: Assistance with alcohol or drugs
Butterfly Foundation for Eating Disorders	Ph: 1800334673 https://thebutterflyfoundation.org.au/ Type: support for eating disorders and body image issues
Gambling Help Online	Ph: 1800 858 858 https://www.gamblinghelponline.org.au/ Type: 24 hr support for anyone affected by gambling
RELATIONSHIP AND FAMILY PLANNING	
Relationships Australia	Ph: 1300 364 277 Type: relationship support to individuals and families
Family Planning	Ph: 1300 658 886 (Mon – Fri, 8.30am – 5.00pm) or email us on talkline@fpnsw.org.au https://www.fpnsw.org.au/talkline Type: provides free and confidential information, advice and options across a wide range of reproductive and sexual health issues.
DOMESTIC VIOLENCE	
Reach Out	Ph: 02 8029 7777 (Mon – Fri, 9.00am – 5.00pm) https://au.reachout.com/articles/sexual-assault-support Type: Sexual assault, family and domestic violence counselling
LANGUAGE, LITERACY AND NUMERACY	
Reading and Writing Hotline	Ph: 1300 655 506 http://www.readingwritinghotline.edu.au/ Support: Reading, writing or basic maths
Literacy Net	Type: resources for trainers to assist students with adult literacy https://www.education.gov.au/literacy-net
Adult Migrant English program	131 881

Special Needs and Additional Support Requirements Flowchart



	<p>https://www.education.gov.au/adult-migrant-english-program-0</p> <p>Support: Provides up to 510 hrs of free English lessons to eligible adult migrants and humanitarian</p>
Safe Work Resources	<p>Online LLN Quiz</p> <p>https://tlrg.com.au/</p> <p>Type: Assessment tools approved to assess a student's LLN</p>
Australian Dyslexia Association (ADA)	<p>Ph: 0410 850 185</p> <p>http://dyslexiaassociation.org.au/identifying-dyslexia</p> <p>Type: ADA can provide an accessible free initial dyslexia pre assessment to all members.</p>